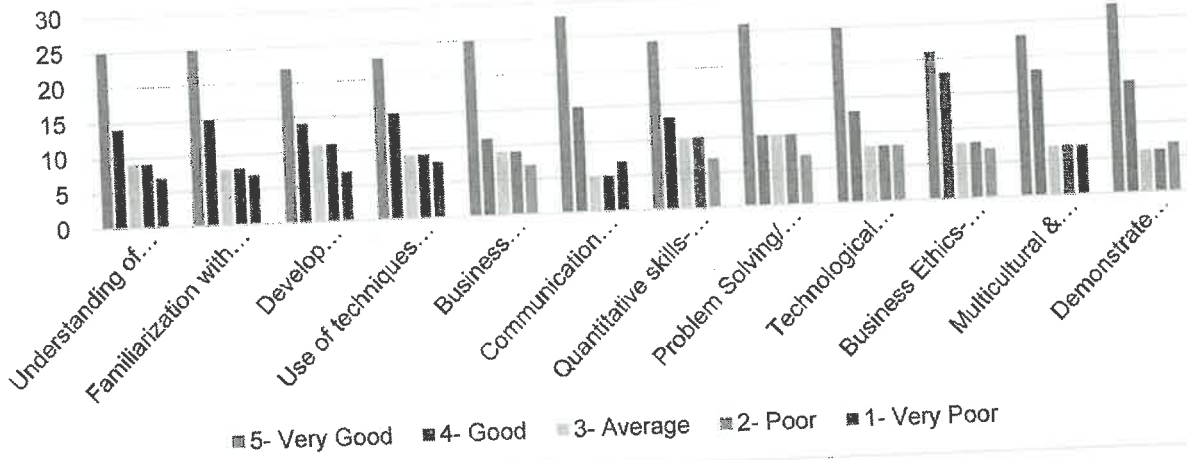


FHMCT- Student Exit Feedback Batch 2018 (Exit year 2022)

Sl.No.	Parameters	Ratings				
		5- Very Good	4- Good	3- Average	2- Poor	1- Very Poor
1	Understanding of the operational aspects and knowledge of the underlying principles of the hotel	25	14	9	9	7
2	Familiarization with the practical aspects of the hospitality industry	25	15	8	8	7
3	Develop professional skills of strategic management issues	22	14	11	11	7
4	Use of techniques of advance technology	23	15	9	9	8
5	Business Knowledge-analytical thinking to problems and	25	11	9	9	7
6	Communication skills- written, oral, and visual communication	28	15	5	5	7
7	Quantitative skills- analyse and use numerical data to make business decisions and report to stakeholders	24	13	10	10	7
8	Problem Solving/ critical Skills- interpret information to solve problems and make business decisions	26	10	10	10	7
9	Technological skills- proficiency in the use of information technology	25	13	8	8	8
10	Business Ethics- evaluate ethical issues and situations to make business decisions	21	18	8	8	7
11	Multicultural & diversity-awareness and understanding of the cultural issues	23	18	7	7	7
12	Demonstrate Learning- Enhancing skills in hospitality addressing customer satisfaction	27	16	6	6	7

Chart Title

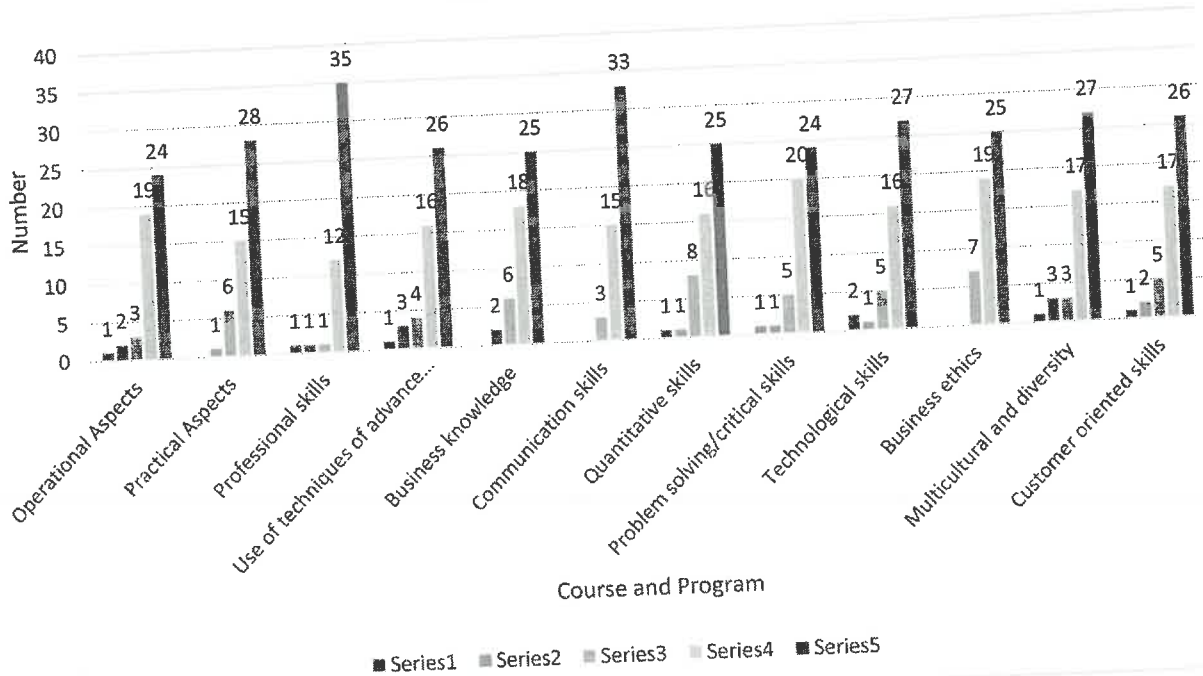



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Action Taken Report of 2018 Batch Feedback – BHM, FHMCT
Analysis
(Rating 1-5)

Alumni Feedback 2018



Sl.No.	Agenda points	Action Taken Points
1	Nil	Nil, as maximum students, rated highest (5 points) rating to all the parameters of the BHM Program.

Declaration: I have reviewed the action taken points.

Prof. Abby Mathew

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